**SUMMARY:**

20+ years of professional experience as a Business Analysis, Business Intelligence Specialist, IT Professional, and Project/Team Lead. Very strong knowledge and in-depth experience in Business Analysis, Computer Programming, Data conversion, Data Modeling, Business Intelligence, Database Queries, ETL, Project Development Life Cycle, Project Management, Claims Processing, On-shore and Off-shore Team Leadership and Directions. Expertise in analysis, requirements, design, coding, implementation, database manipulations, testing using multiple systems, technologies and software. Leadership and Process improvement qualities.

**TECHNICAL SKILLS:**

**HARDWARE:** *IBM 30XX, IBM PC*

**OS:** *MVS, TSO, Windows XP, OS2*

**PROGRAMMING:** *COBOL/390, DB2/SQL, CICS, JCL*

**SOFTWARE & TOOLS:** *Trizetto Facets, Oracle SQL, MS Project, MS Visio, RxSupport, RxAct, SDLC, Agile/Scrum, Medicare, Medicaid, Health Insurance Marketplace, Healthcare Reform, HIPAA, ETL, SAS, MQ Series, MessagePoint, ETI Extract, SPUFI, QMF, Teradata, IMS, Expediter, Mainframe Utilities, Endevor, Filemaster, Eazytrieve, TMS, Changeman, Intertest*

**EXPERIENCE:**

**07/2014 – Current Wellpoint Virginia Beach, VA (remote)**

***Business Analyst***

As a member of IT Enrollment team for the Government Business Division (Medicare and OHI), responsible for life cycle of the project, which includes but not limited to preliminary meetings, requirements discussions, potential issues resolution, technical viability, requirements gathering, consultation with developers to discuss and verify technical aspects, testing, implementation and production verification. Writing the test scripts and test cases to match requirements and working with Change Notification Request (CNR) software on addressing and resolutions of the issues. Running queries using Oracle SQL developer software for business analysis and research and using Facets to access and work with enrollment data. Production support from the Business analysis stand point and working in tandem with technical resources for resolutions.

**10/2011 – 4/2014 CatamaranRx Schaumburg, IL**

***Business Analyst***

As a member of Medicare Part D Product team, responsible for day-to-day business operations with the Claim Adjudication System (RxClaim) for Transition Benefits (TB), Explanation Of Benefits (EOB) and Excluded Provider (EP) implementations. On the level of the project management, implementation management, system analysis, business analysis and team lead, responsibilities include writing system requirements, process documentations, business intelligence, data mapping, business rules, pseudo code, System’s Requests (SR) and user acceptance testing to provide technically and business accurate requirements to internal departments for TB, EOB and EP claims adjudications solutions, as well as external print vendor, for accurate and timely, driven by CMS compliance/regulations and claims adjudication, member communications, as well as gap analysis and business intelligence for new clients implementation. Directions and Leadership of On-shore and Off-shore teams for projects improvements and implementations.

**3/2011 – 9/2011 HSBC Mettawa, IL**

***Business Intelligence Analyst***

As part of Business Intelligence team worked in Consumer Lending area to implement changes related to Basel Capital Accords. The purpose of the Capital is to cover credit, operational and market losses, and avoid banking crises. Responsibilities included ongoing management and monitoring onshore and offshore teams for delivering requirements, architecture, development, implementation, validation and support of the CDW (Credit Data Warehouse), Historical Data Rebuild, Risk Management Information and Pool Level Segmentation lines of business. Worked with Basel-related data (pools, parameters, etc.,) to analyze Account Metrics, Charge off and Default Metrics, Foreclosure and Economic Capital Metrics to calculate risk weights using a risk capital formula provided by the Basel. Worked with End-User SAS files to facilitate efficient reporting and analysis, including mapping documents and Data Dictionaries.

COBOL, JCL, SAS.

**5/2006 – 11/2010 Blue Cross Blue Shield Chicago, IL**

***Senior Application Developer***

Worked on General Contract Processing System (GCPS) to maintain, develop and support applications related to benefits contracts between various groups and HCSC.

Heavily involved as a Project Manager, Developer and Business Analyst in HCR related changes.

Work on Customer Driven Health Plan (CDHP) system including development, maintenance and support. Work with various PBMs on system integrity, requirements coordination and data communication.

Worked on the various projects related to Claim processing, Claim adjudication, Provider information, Prescriber data, Member eligibility, etc. Responsible for different tasks on day to day basis including reports producing requested by business site, Claim processing screen changes and other business requirements.

Participated as a Developer and Project Leader in Lifecycle management and implementation for Mainframe Disaster Recovery.

Worked on the project to interface to MQ Series on MVS to process group of records that belong to one claim that can be processed in HCSC’s online systems in communication with pharmacies.

COBOL, CICS, JCL, VSAM.

**11/2005 – 5/2006 Blue Cross Blue Shield Chicago, IL**

***System Analyst***

Worked on the project to consolidate new state Oklahoma processing onto HCSC Platforms to allow costs to be spread across a larger base of subscribers, reducing the per-member administrative costs. Requirements for a project were in number of programs to change logic, online screens, reports for different business areas such as Front-End Image processing, Claims adjudication, Membership processing, Provider and Pricing processing, Customer service applications, financial processing and Back-End reporting.

COBOL, CICS, JCL, InterTest.

**5/2005 – 11/2005 Caremark Bannockburn, IL**

***IT Developer***

Worked on the Medicare Part D project, which establishes a prescription drug benefit for Medicare beneficiaries.

The purpose of the project is to allow new N1/N2 (request/response) reporting transactions to be sent to the TrOOP (True Out Of Pocket) Facilitator using Mqueue to enable the primary payer to calculate accurately the Out Of Pocket value at any time.

The idea of the project is to format a NCPDP V5.1 N1/N2 Outbound Log Record to call the common MQ module to write the record to a queue.

The technical aspect of the project is to read the table and format and build outgoing segments and send them to the MQ using online CICS transaction. Read MQ and match to the original N1/N2 transaction and mark the process as complete.

Work on a project to create different reports, such as: transaction extract and transaction reject report, point-of-sale transaction reject detail report, report containing group numbers and the total number of transactions, total messages file and paid report, transaction summary extract and transaction summary rejection report.

COBOL, DB2-SQL, JCL, CICS, EXPEDITER.

**5/2001 – 1/2004 Blue Cross Blue Shield Chicago, IL**

***System Analyst***

Worked on a project to restructure The Blue Gateway database in order to optimize performance and data retrieval. Changes are made to all programs for the new coding and naming standards. Worked on the data dictionary tables, parallel testing with existed database, creating files from the database to be sent to the business area for testing.

Work on the new system creation to provide information based on Market Segment, Product Type, Funding Indicator and other categories.

Made changes to applications to shift from using corporate entity code to corporate code on all extracts and reports.

Worked on different reports such as Employee Group, National Carrier and Annual Statement for different business users; also worked on the mapping documents to connect different areas of business with Blue Gateway system.

COBOL 390, DB2-SQL, JCL, FileMaster.

Worked on the project to implement new Pharmacy Benefit Manager (PBM), AdvancePCS, as one of the largest pharmacy benefit managers in the nation, serving more than 75 million members, replacing Wellpoint as current PBM. BCBSIL uses a Pharmacy Benefit Manager to process electronic claims submitted by pharmacies. Project included the production of Drug Card CET file on a weekly basis in the certain and in accordance with the business rules. The CET lists claims incurred over a specific period and balances back to the invoice sent to the client. Project consists of but not limited to: Analyze system for modifications, Identify the new processes that are to be built and individual processes that require modifications, Create the new processes, Unit testing and system testing, Final implementation, New financial reports creation and existing financial reports modification upon implementation.

COBOL 390, DB2-SQL, JCL, FileMaster.

Worked on the project to change the current extract processes to capture accurate data from different source systems and across existing EDW (Enterprise Data Warehouse) tables to build load records for various Major and Intersection Tables in EDW. Responsibilities included analysis, design and development of extract and load modules, data mapping, analyzing and validation. Worked on design approach to define a process to establish intersection and bridge tables’ relationships with major tables and key generation procedure.

COBOL, ETI Extract, Teradata, DB2-SQL, JCL.

**11/2000 - 5/2001 ALLSTATE Insurance Northbrook, IL**

***IT Developer***

Worked on development of ETI Conversions for different assignments using ETI Conversion tool, COBOL, DB2, JCL and UNIX. Created process to extract Data from operational and external multiple source systems and to move the resulting extracts into a single, integrated warehouse, designed for information analysis. Data extraction, transformation, cleansing and summarization. Worked on project to create an enterprise-wide customer/prospect campaign management approach to achieve business objectives. Was responsible for test data tables loads/unloads, updates and analysis.

ETI, COBOL, UNIX/SQL.

**7/1999 - 11/2000 Experian Schaumburg, IL**

***ETI Conversion Specialist***

Worked as a member of ETI Conversion team to convert national Automotive data to the universal Experian Database. Was responsible for a variety of technical projects, including development, maintenance and support COBOL unpack program to convert state raw files to the unpacked UNIX format using COBOL and JCL, compiling and testing ETI conversions using UNIX; Database loading and testing using DB2, UNIX/SQL.

**12/1998 - 7/1999 ALLSTATE Insurance Northbrook, IL**

***IT Developer***

Primary responsibilities were in design, analysis, coding, testing and maintenance of the various processes for Corporate Data Base (CDB), ORION, and SAP mainframe systems. Fully responsible for design, coding and implementation, creating modules and JCL, to transfer data sent from SAP PC system to the mainframe for processing. Worked on creation CDB cards for input IDs that needed to be balanced. Worked on process to get the Accounting Period, delete rows from the table for specific input ID and insert new rows with specified values. Worked with DB2 tables to update, delete, insert, upload and download data.

**2/1997 - 12/1998 SEARS, Roebuck and Co Hoffman Estates, IL**

***Systems Analyst***

Primary responsibilities were in the quality and delivery of Distribution Operating System (DOS) design, analysis, programming and physical data modeling products on schedule and in accordance with business requirements and department standards. Participated in and contributed to all phases of systems development, including specification, coding, maintenance, client training, data conversion and testing, development and implementation. Business system’s 24-hour support on weekly bases. Worked with Transmittal and File Transfer Facilities.

**11/1994 - 1/1997 RCC Co., Glenview, IL**

***System Analyst***

Worked as a member of the consulting firm on the MDS (Merchandise Distribution System) project for the major furniture distribution company to analyze data, create reports, coding, testing, maintenance and system interface using COBOL, JCL, DB2 and FoxPro.

**CONTINUING EDUCATION & WORKSHOPS:**

*11/2013 Catamaran US-IL-Schaumburg*

Prinova Messagepoint Data Conversion Tool

*10/2011 Catamaran US-IL-Schaumburg*

RxClaim Claim Adjudication System

*05/2010*

*10/2008*

*03/2007 HCSC US-IL-Chicago*

Disaster Recovery

*7/2006 HCSC US-IL-Chicago*

SDM Project Management

*1/2005 ETI, Inc US-TX-Austin*

Certification in Extending DSLs: Grammars

*1/2005 ETI, Inc US-TX-Austin*

Certification in Extending DSLs: Templates

*8/1999 ETI, Inc US-TX-Austin*

Certification in Developing Conversions with ETI EXTRACT

**EDUCATION:**

*11/1994 DePaul University US-IL-Chicago*

Computer Career Program - Computer Science.

*06/1993 Civil - Engineering University Odessa, Ukraine*

Masters in Civil Engineering.